



Orkney Aggregates Ltd

RETURN OF PRODUCTS

New Terms & Conditions

From 1st February 2011, products can be returned under the following conditions:

Goods have been purchased from Orkney Aggregates Ltd and such goods are returned **within 30 days of purchase.**

No refund will be given for goods damaged.

Should we be unhappy with the condition of returned goods, no refund will be given.

On return, please notify a member of staff and unload goods in "Returns Area". **A credit will be raised for 90% of the original cost only.**

10% of original cost will be retained by the Company.

Goods returned without inspection from a member of our staff will not be refunded.

No refund will be given for cement returned.

No refund will be given for materials in bulk bags.

We may at our discretion accept or reject the return of any goods which have been incorrectly ordered. If we decide to accept the return of such goods this acceptance shall be on such terms as we specify and in particular we may also charge you for the handling of such goods.